

## Product Enhancements

### General

- Configure “budget” amount per issue type and building within the Admin menu. View the configured amount within a work order as a reference.
- Associate a piece of equipment to a work order via the work order details page
- Tenant satisfaction low ratings will deliver automatic notifications to:
  - Property Managers
  - Engineering Managers
  - Anyone following the work order

### Equipment

- New grid sorting options

### Preventive Maintenance

- Create, view and edit maintenance schedules
- Reassign maintenance tasks

### Communications

- Save time when sending out communications by cloning a draft or sent message
- Defined recipients are required for sending out message.

### Mobile

- iOS general release
- Android beta release

### Insurance (powered by MyCOI)

- Manage certificates of insurance for vendors and tenants
- View overall company compliance statues including:
  - Complaint with expiration date
  - Expired with date expired
  - Missing COIs
  - Pending lease extraction
- Configure COI to start tracking COIs for buildings, associated tenants and vendors

- Choose compliance requirements for tenant and vendor companies
- Renewal process managed directly through insurance agent port
- Certificate details captured into repository

## Prism Managed Insurance (powered by MyCOI)

- All the benefits of Prism Insurance list above
- Certificate management team verifies all COI requirements are met
- Ensure waiver of subrogation, additional ensured and other critical requirements are met
- Compliance team supports vendor agents questions directly
- Pending lease extraction
  - Display compliance status on the company grid

## Lease Extraction Services (powered by MyCOI)

- All the benefits of Prism Insurance or Prism Managed Insurance listed above
- New tenants added to Prism will generate an alert to MyCOI, initiating the Lease Extraction process
- Once MyCOI obtains your lease, leasing professionals review and extract compliance requirements
- Companies remain in a “Pending Lease Extraction status” until completion, ensuring up to date information displays in Prism